

North Carolina Job Order Print Document

Job Order: **12402599**

Print Date: **1/13/2023 1:49:46 PM**

Office: **NCWorks Career Center- Union County**

LWDB: **Centralina Workforce Development Board**

Employer Information:

Employer Name: **INTERSTATE SUPPLIES & SERVICES INC (Suppressed)**

How to Apply: **At the Nearest One-Stop**

Company Website: **<https://www.iss-go.com>**

Application Comments: **State Workforce Agencies (SWAs) must only refer for employment individuals who have been apprised of all the material terms and conditions of employment and who are qualified and will be available for employment. Applicants must possess documentation required to enable the employer to comply with the employment verification requirements of IRCA. It will be the responsibility of the referring SWA office to inform job seekers of the terms and conditions of this job order.**

Location:

Main Address:

**Interstate Supplies & Services Inc.
511 Union West Boulevard
Matthews, NC 28104**

Mailing Address:

**511 UNION WEST BLVD
MATTHEWS, NC 28104-8834**

Contact:

Contact: **Josua Joubert**

Title: **Manager**

Phone: **(704) 893-2878 x**

Email: **josua@iss-go.com**

Fax: **(704) 893-0442**

Job Details:

Occupational Code: **49305300 Outdoor Power Equipment and Other Small Engine Mechanics**

Job Title: **Outdoor Power Equipment and Other Small Engine Mechanics**

Industry Code: **4442 - Lawn and Garden Equipment and Supplies Retailers**

Number of Positions: **2**

Referrals: **9999**

Earliest Date to Display: **01/13/2023**

Last Date Job Order Will Display: **02/27/2023**

Job Order Followup: **01/23/2023**

Job Type: **Temporary**

Job Time Type: **Full Time (30 Hours or More)**

Duration: **Over 150 Days**

Special Job Category:

Job Duties and Skills:

Description: **General Requirements**

- **Must continually be able to lift and handle heavy loads up to 70 lbs.**
- **Must have good eyesight (correctable to 20/20) and normal hearing for diagnostics and trouble shooting equipment.**

FULL TIME 40 hour work week, Mon- Fri from 8:00 am - 5:00 pm (8 hours/day).

Temporary, full-time 03/20/2023 - 11/20/2023.

RATE: \$19.30/hour and overtime @ \$28.95/hour

Target Responsibilities:

- **Repair and maintain small engines, large lawn equipment, mowers, tillers, and other related vehicles and equipment.**
- **Responsibilities include diagnosing small engine problems, maintaining shop area cleanliness, and collecting and disposing of trash.**
- **Clearly explain (if called upon) to the customer's satisfaction the diagnosis and repair of the machine in question.**
- **Continually seek both technical and product training when available.**
- **Demonstrate accuracy and thoroughness, improve and promote quality, and monitor own work to ensure quality.**
- **Observe all safety and security procedures, report potentially unsafe conditions, and use equipment and materials properly.**
- **Treat management and other employees with respect and contribute to building a positive team spirit.**
- **Follow instructions and promptly respond to management direction.**
- **Work with integrity, always upholding company values.**
- **Perform related responsibilities/accountabilities as required or directed.**

Daily Duties and Responsibilities:

- **Begin each workday with a positive attitude by encouraging each technician to meet his daily and weekly goals.**
- **Work to develop a sense of "team" in the service department and across other departments.**
- **Repair or overhaul small engines and related mechanical or structural parts for a variety of equipment types.**
- **Perform repairs within the time parameters as established by flat rate time or billed time with proper diagnosis.**
- **Maintain an orderly and clean work area. Assist in keeping the entire shop clean and orderly.**
- **Collect and dispose of trash.**
- **Establish and maintain a positive working relationship with employees, vendors, and customers**
- **Respond promptly to customer needs and manage difficult customer situations.**
- **Completely fill out and turn in all work orders.**

Weekly Duties and Responsibilities:

- **Study and review all relevant product repair updates.**
- **Inspect, clean, and maintain all equipment used.**
- **Report to the shop supervisor any hazards or faulty equipment.**
- **Meet with supervisor to discuss the weekly repair trends, comebacks, and service problems.**

Monthly and Quarterly Duties and Responsibilities:

- **Meet with supervisor to discuss and review individual performance.**

General Requirements

Must have high school/GED

Must have 6 months experience as Outdoor power equipment and other small engine mechanic

Special skills/Training/licence/certification required:

3 months training

***Exmark Service Training online certification,**

***Stihl Bronze Online Certification,**

***Briggs Stratton Dealer Online Certification**

FOR ASSISTANCE IN APPLYING FOR THIS JOB ORDER, INQUIRE AT YOUR NEAREST CAREER/WORKFORCE CENTER OR SEND APPLICATIONS/RESUMES TO NCWORKS CAREER CENTER- UNION COUNTY, 1125 SKYWAY DRIVE, MONROE, NC 28110. PHONE: 704-283-7541. EMAIL: ncworks.5900@commerce.nc.gov. REFERENCE JOB ORDER # 12402599.

STAFF SHOULD FOLLOW THE SPECIFIC REFERRAL INSTRUCTIONS LOCATED ON THE CASE NOTES SCREEN.

Special Software/Hardware Skills Needed: No

Special Skills:

Job Requirements:

Minimum Age:

Test Done By: No test required **Required Tests: NA**

Hiring Requirements:

Hiring Requirements Other:

Education Level: High School Diploma or Equivalent

Months of Experience: 6

Requires a Drivers License: No **Near Public Transportation: No**

Drivers License Certification:

Drivers License Endorsements:

Compensation and Hours:

Minimum Salary: 19.30 Hour **Maximum Salary: 28.95 Hour**

Pay Comments: Not Applicable

Supplemental Compensation: No

Hours per Week: Hours are Specific **Actual Hours: 40**

Shift: Day Shift

Benefits:

Other Benefits: No Benefits Listed

Job Order Information to be Displayed Online:

Job Order Information Online: Company Name is not displayed, One-stop staff

screens applicants, Staff contacts individual about qualifications

Job Application Information Needed:

Req Section

- ☒ Contact Information
 - ☐ Employment History
 - ☐ Education History
 - ☒ Certifications
 - ☐ Desired Job Type

☐ Allow individuals that have never had a job to apply (eg. College graduates)

Other Information:

Green Job: **No**

Subsidized by ARRA (Stimulus): **No**

Featured Job: **No**

In an Enterprise Zone: **No**

Federal Contractor: **No**

Court Ordered Affirmative Action: **No**

Job Order is for Veterans Only: **None Selected**

Staff Information:

Category: **Foreign Labor Cert
H2B**

Job Developer Mandatory Listing: **None of the items listed**

Status: **Open and available**

Employer Status: Open and available

Reason: **NA**

Future Release From Hold: